

# MEGAN BICKEL

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Bickelm6@students.rowan.edu

*Objective: Patient focused, energetic, and punctual student seeking position. Bringing my experience in high stress environments, strong communication skills, and a friendly demeanor to patients of all ages.*

## CERTIFICATIONS/PROFESSIONAL DEVELOPMENT:

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05/18—Present    **CPR**

05/18—Present    **Safety and First Aid**

## WORK EXPERIENCE:

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05/16—Present    **Customer Service Specialist**, *Dick's Sporting Goods – Cherry Hill, NJ*

- Provided high-quality customer service to optimize customer purchasing and payment process.
- Educated customers on available product options to meet and exceed customer service experience.
- Supervised all cashiers and helped with any customer issues.
- Assisted customers in finding items.

08/16—05/17    **Student Athletic Trainer**, *Stockton University – Galloway, NJ*

- Entered and updated all student insurance and physical information into the system.
- Checked patients in and out of the rehabilitation center.
- Helped students with rehab exercises.
- Scheduled athletes for rehab appointments.

## EDUCATION:

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09/12—06/15    **High School Diploma**, *Collingswood High School – Collingswood, NJ*

## REFERENCES:

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References and ePortfolio available upon request