

MEGAN BICKEL

Bickelm6@students.rowan.edu

Objective: Patient focused, energetic, and punctual student seeking position. Bringing my experience in high stress environments, strong communication skills, and a friendly demeanor to patients of all ages.

CERTIFICATIONS/PROFESSIONAL DEVELOPMENT:

05/18—Present **CPR**

05/18—Present **Safety and First Aid**

WORK EXPERIENCE:

05/16—Present **Customer Service Specialist, Dick's Sporting Goods – Cherry Hill, NJ**

- Provided high-quality customer service to optimize customer purchasing and payment process.
- Educated customers on available product options to meet and exceed customer service experience.
- Supervised all cashiers and helped with any customer issues.
- Assisted customers in finding items.

08/16—05/17 **Student Athletic Trainer, Stockton University – Galloway, NJ**

- Entered and updated all student insurance and physical information into the system.
- Checked patients in and out of the rehabilitation center.
- Helped students with rehab exercises.
- Scheduled athletes for rehab appointments.

EDUCATION:

09/12—06/15 **High School Diploma, Collingswood High School – Collingswood, NJ**

REFERENCES:

References and ePortfolio available upon request